

FY 2012 Career Development Course (CDC) Student Satisfaction Survey

(Respondents: 1 Oct 2011 – 30 Jun 2012)

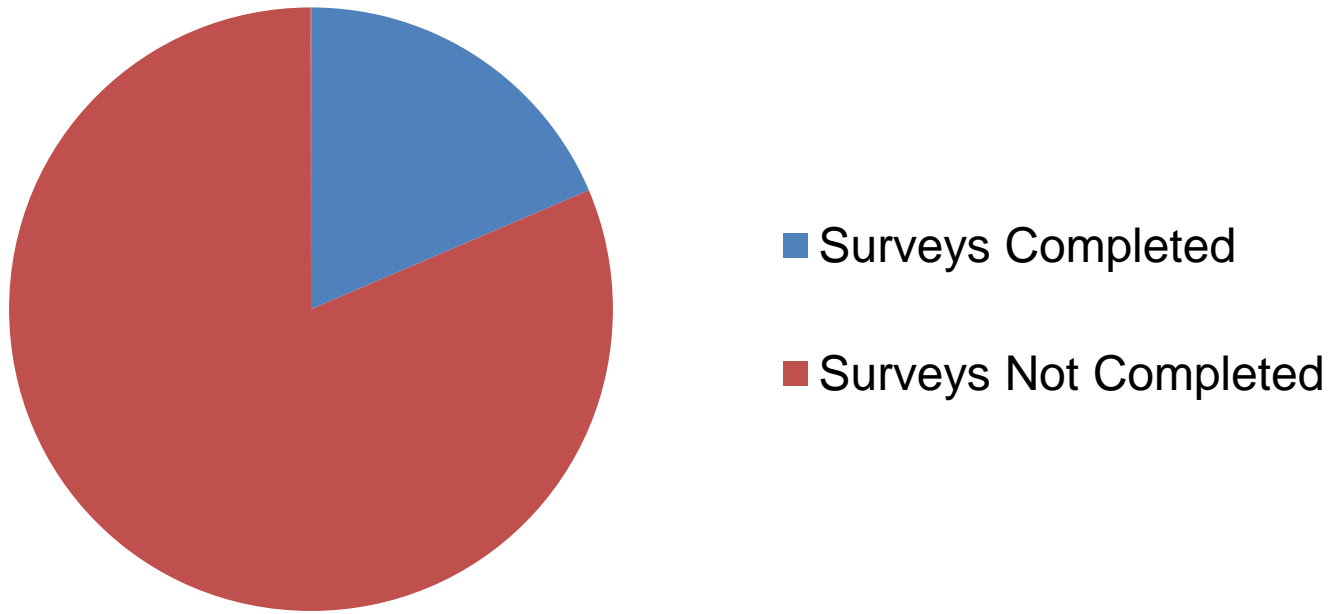
Aggregate Report (All CDC Courses)
Generated 5 July 2012

Survey Information

- Total number of respondents is 7732 (for inclusive dates of 10/1/2011 thru 6/30/2012).
- Only COMPLETED surveys are included in this report; no partially completed surveys are included.
- Because this survey employs BRANCHING, some survey questions are NOT presented to all participants; these items will have N = less than 100% of the total population.
- Course-specific survey reports (i.e., 3D051, 2AX7X, etc.) are available upon request.
- Text/paragraph responses to select survey questions are available to Career Field Managers and CDC writers upon request.
- For additional CDC survey support, contact Mr. Doug McCarty at AU.A4L.IE.Org.Box@Maxwell.AF.MIL or DSN 596-3622.

Survey Response Rate

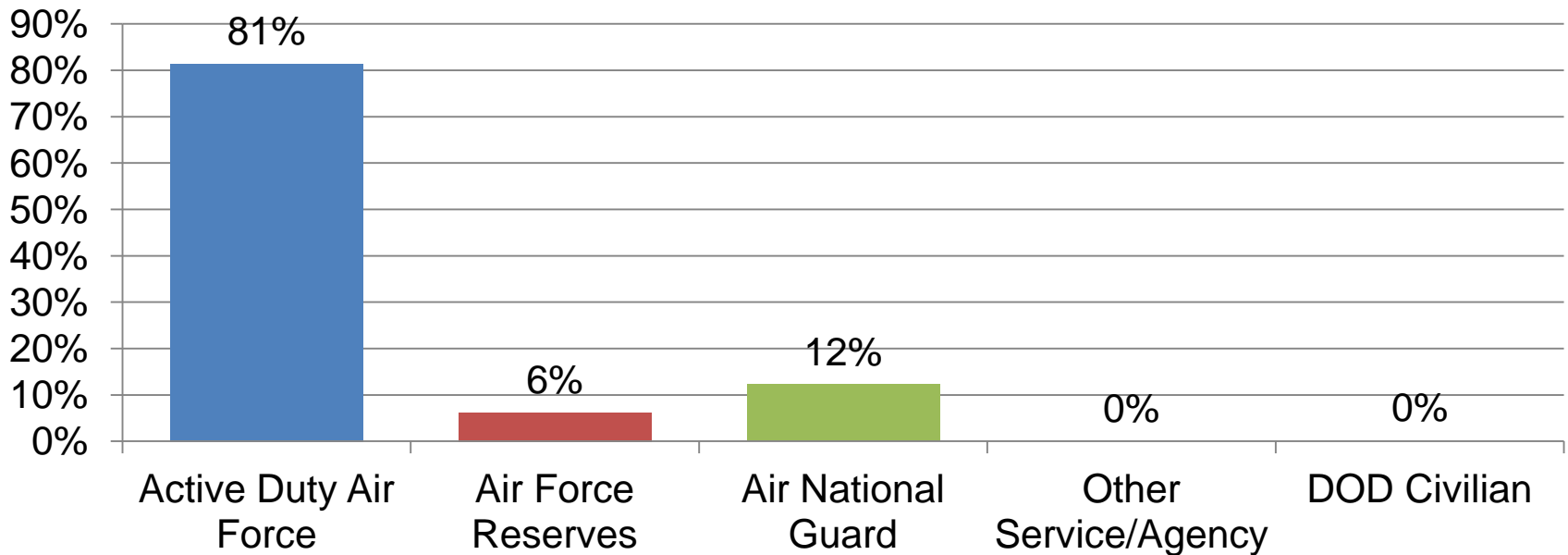
Survey Invitations Sent	41,670
Surveys Completed	7,732
Response Rate	18.6%



Military Affiliation

Response Rate: 100% (N=7732) Question Type: Choose one

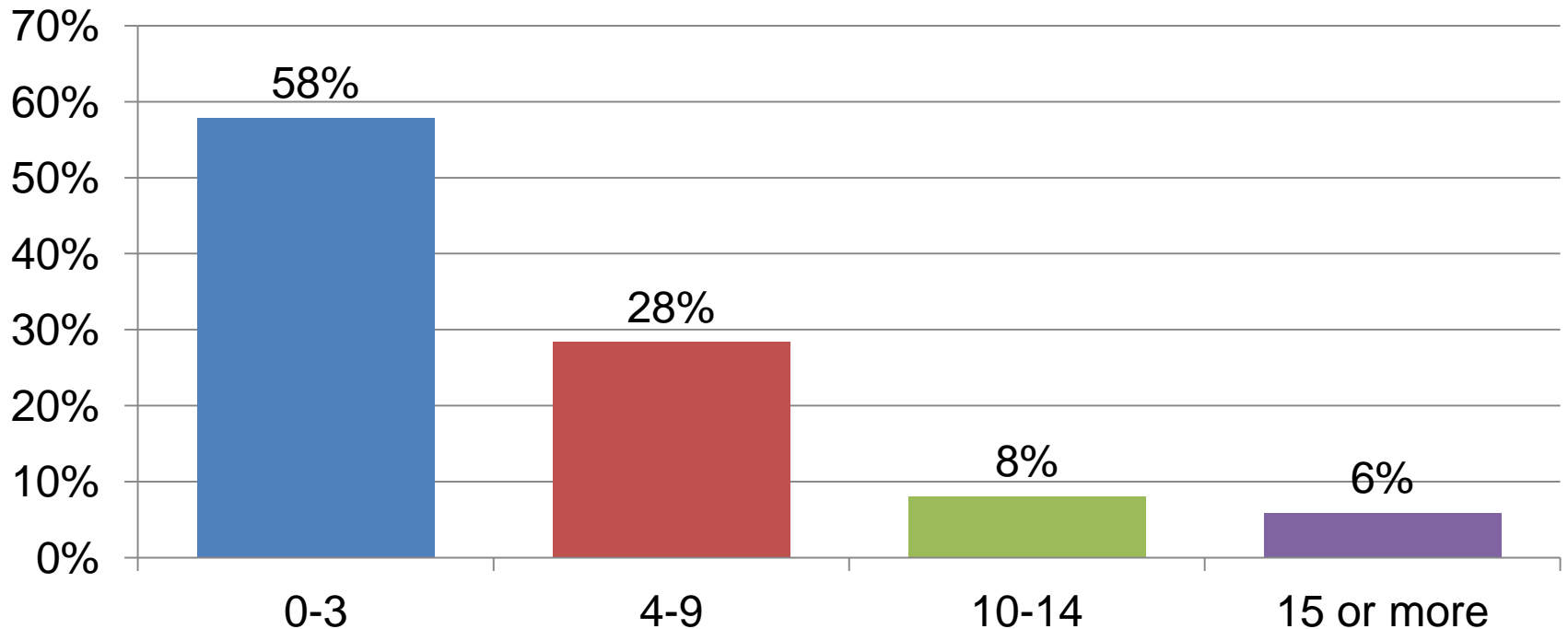
Active Duty Air Force	6288	81%
Air Force Reserves	483	6%
Air National Guard	949	12%
Other Service/Agency	0	0%
DOD Civilian	12	0%
Total Responses	7732	



Years of Service

Response Rate: 100% (N=7732) Question Type: Choose one

0-3	4472	58%
4-9	2192	28%
10-14	618	8%
15 or more	450	6%
Total Responses		7732



Major Command

Response Rate: 100% (N=7732) Question Type: Choose one

Air Combat Command (ACC)	1952	25%
Air Education and Training Command (AETC)	480	6%
Air Force Global Strike Command (AFGSC)	383	5%
Air Force Materiel Command (AFMC)	409	5%
Air Force Reserve Command (AFRC)	358	5%
Air Force Space Command (AFSPC)	331	4%
Air Force Special Operations Command (AFSOC)	275	4%
Air Mobility Command (AMC)	1281	17%
Air National Guard (ANG)	570	7%
Office of the Secretary of Defense (OSD)	3	0%
Pacific Air Forces (PACAF)	709	9%
The Joint Staff (JS)	8	0%
United States Air Forces in Europe (USAFE)	561	7%

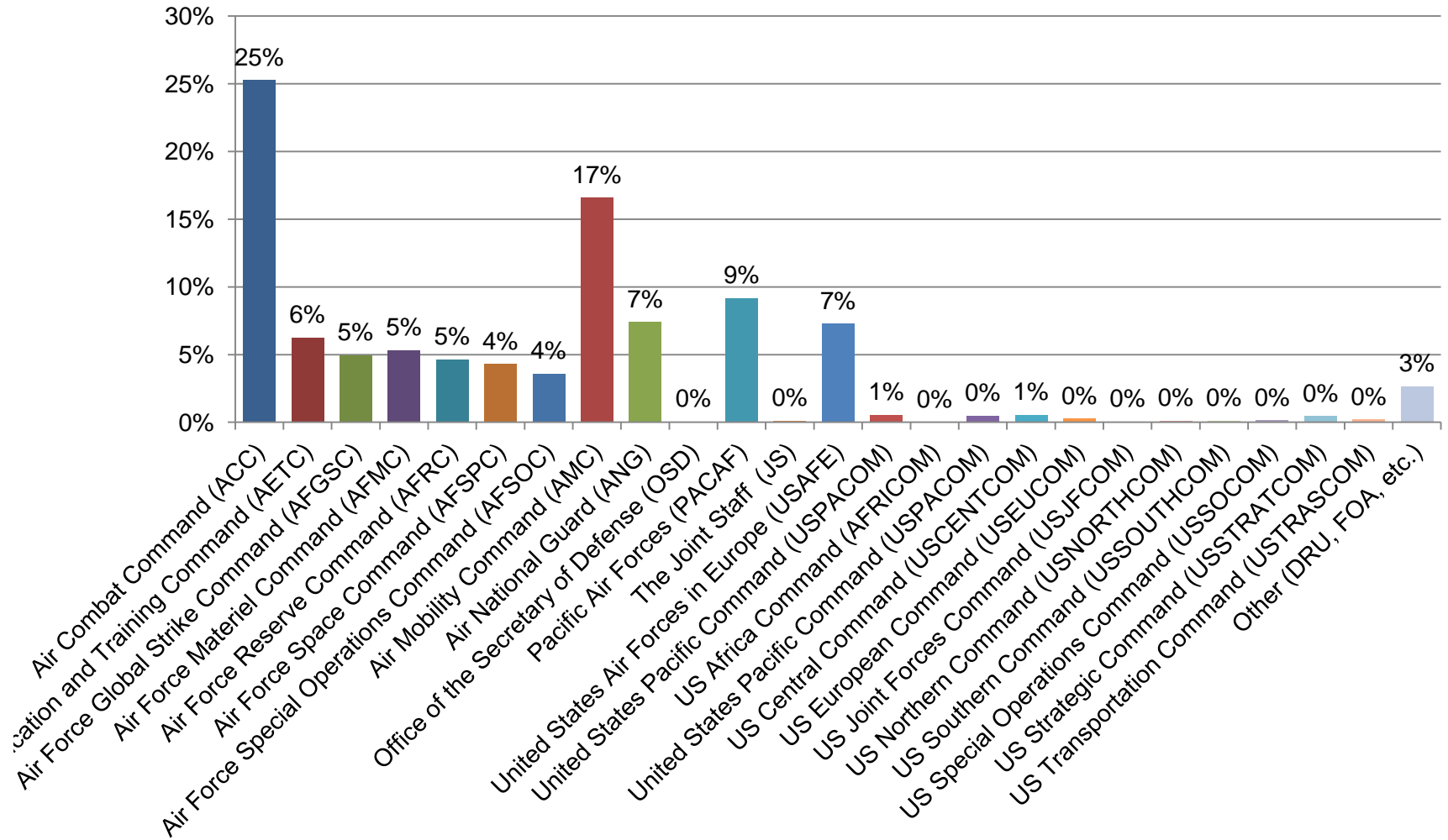
Major Command (cont.)

Response Rate: 100% (N=7732) Question Type: Choose one

United States Pacific Command (USPACOM)	41	1%
US Africa Command (AFRICOM)	0	0%
United States Pacific Command (USPACOM)	35	0%
US Central Command (USCENTCOM)	40	1%
US European Command (USEUCOM)	19	0%
US Joint Forces Command (USJFCOM)	3	0%
US Northern Command (USNORTHCOM)	8	0%
US Southern Command (USSOUTHCOM)	7	0%
US Special Operations Command (USSOCOM)	10	0%
US Strategic Command (USSTRATCOM)	33	0%
US Transportation Command (USTRASCOM)	14	0%
Other (DRU, FOA, etc.)	202	3%
Total Responses	7732	

Major Command

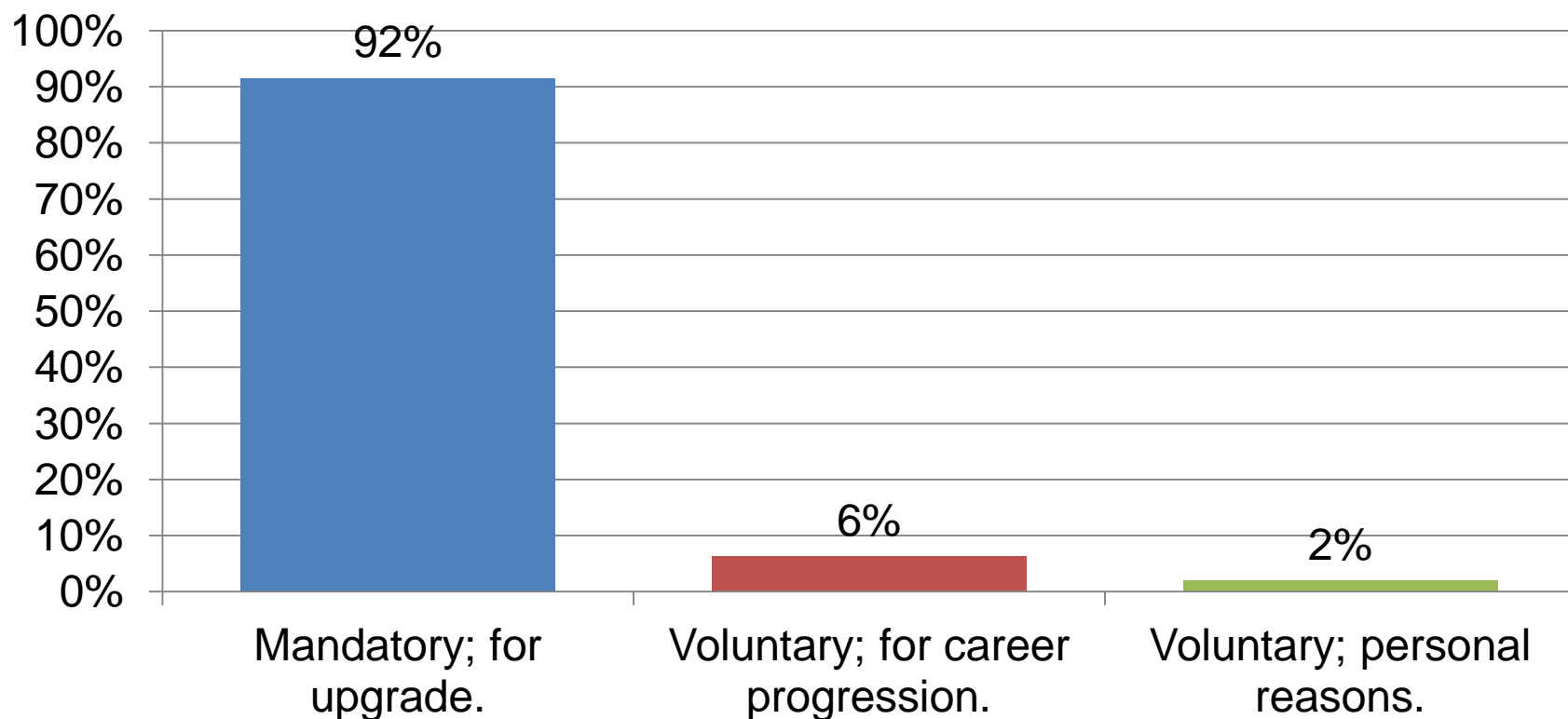
Response Rate: 100% (N=7732) Question Type: Choose one



Reason for enrolling in this course

Response Rate: 100% (N=7732) Question Type: Choose one

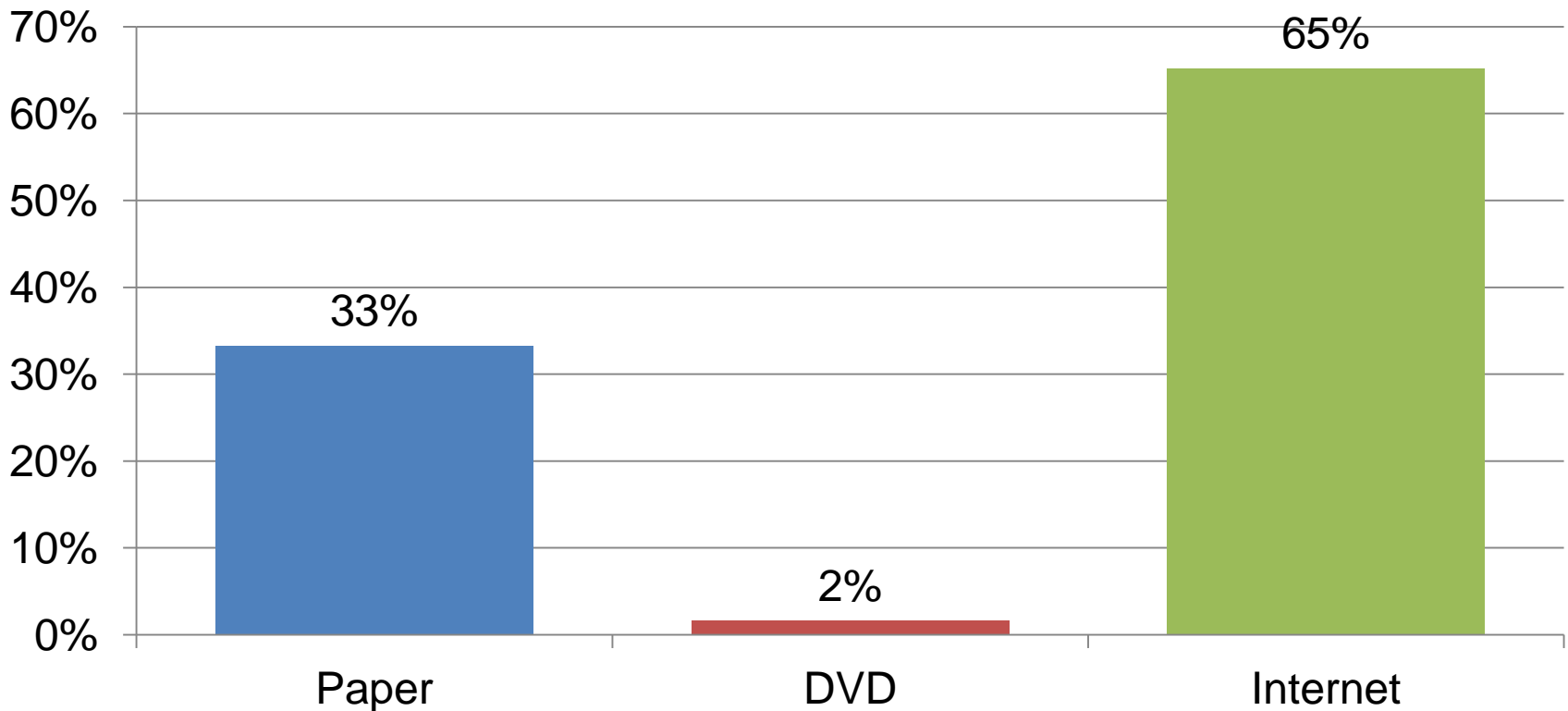
Mandatory; for upgrade.	7084	92%
Voluntary; for career progression.	487	6%
Voluntary; personal reasons.	161	2%
Total Responses	7732	



How was your course delivered?

Response Rate: 100% (N=7732) Question Type: Choose one

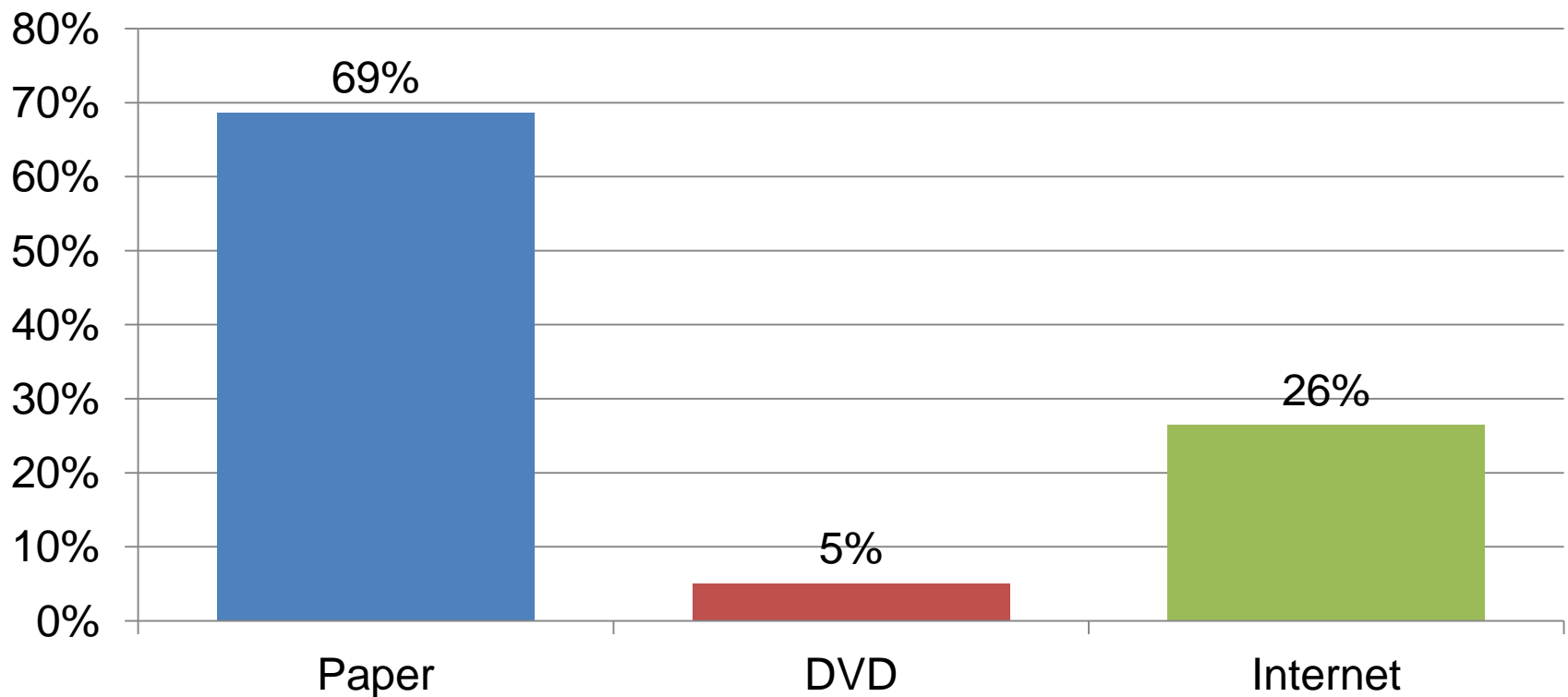
Paper	2569	33%
DVD	122	2%
Internet	5041	65%
Total Responses		7732



How would you have preferred to complete your course?

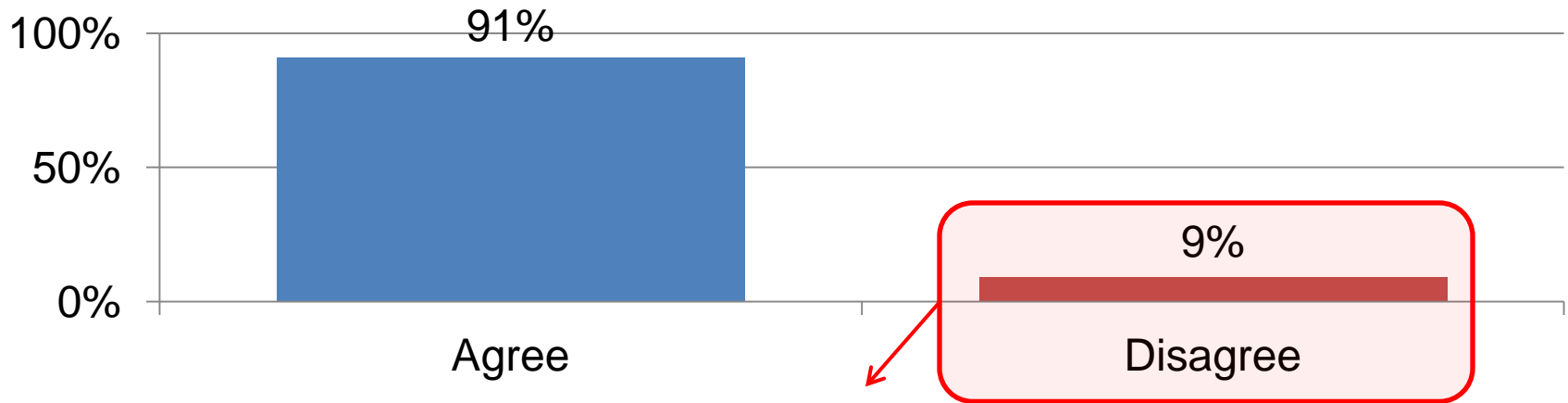
Response Rate: 100% (N=7732) Question Type: Choose one

Paper	5304	69%
DVD	387	5%
Internet	2041	26%
Total Responses		7732



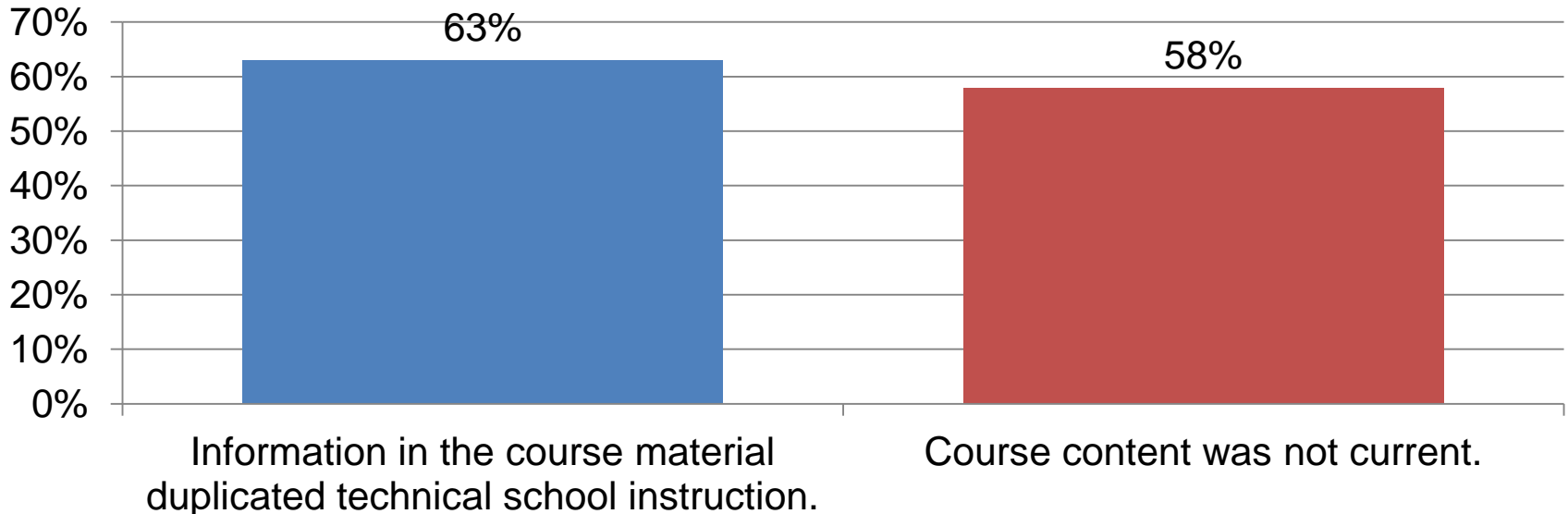
The course satisfied my learning objectives.

Response Rate: 100% (N=7732) Question Type: Choose one



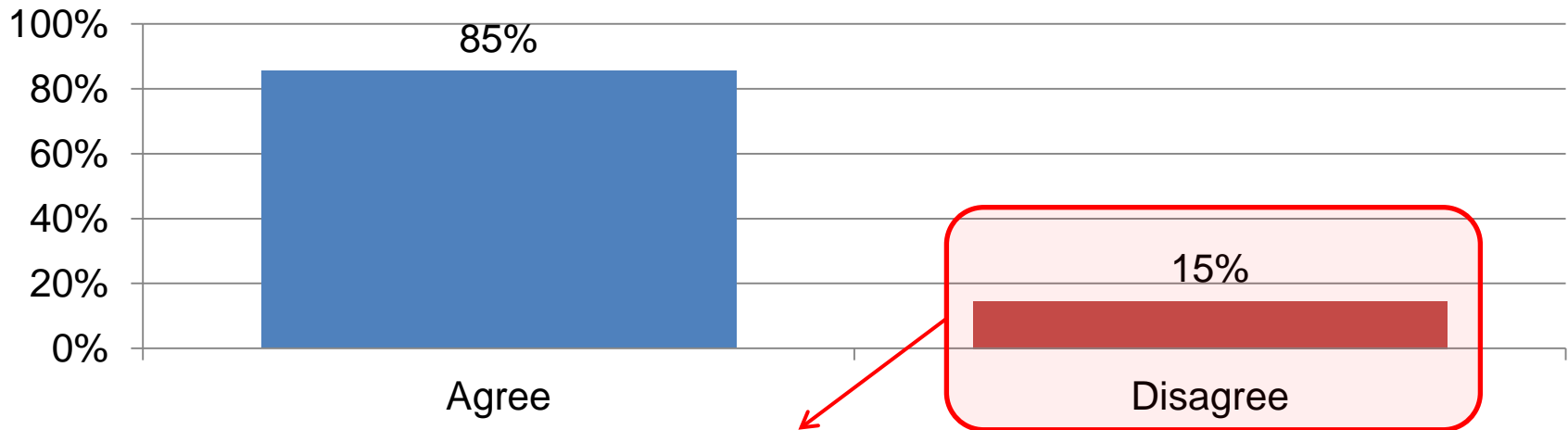
If you disagree, choose all that would apply.

Response Rate: 9% (N=707) Question Type: Choose many



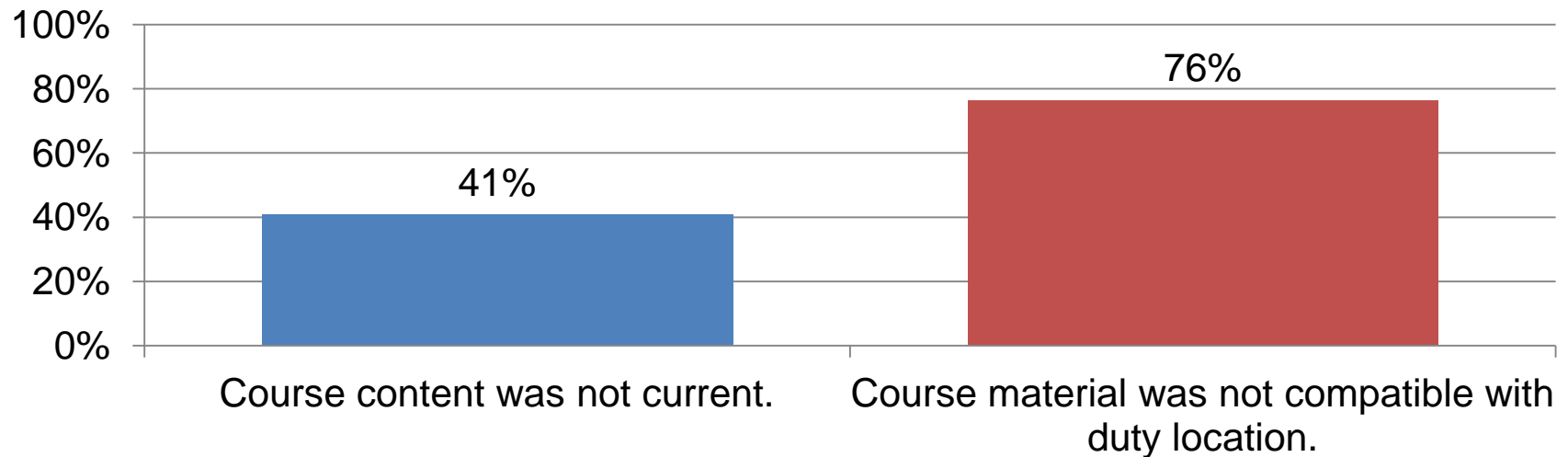
I would recommend this course to co-workers to help increase their knowledge of the career field.

Response Rate: 100% (N=7732) Question Type: Choose one



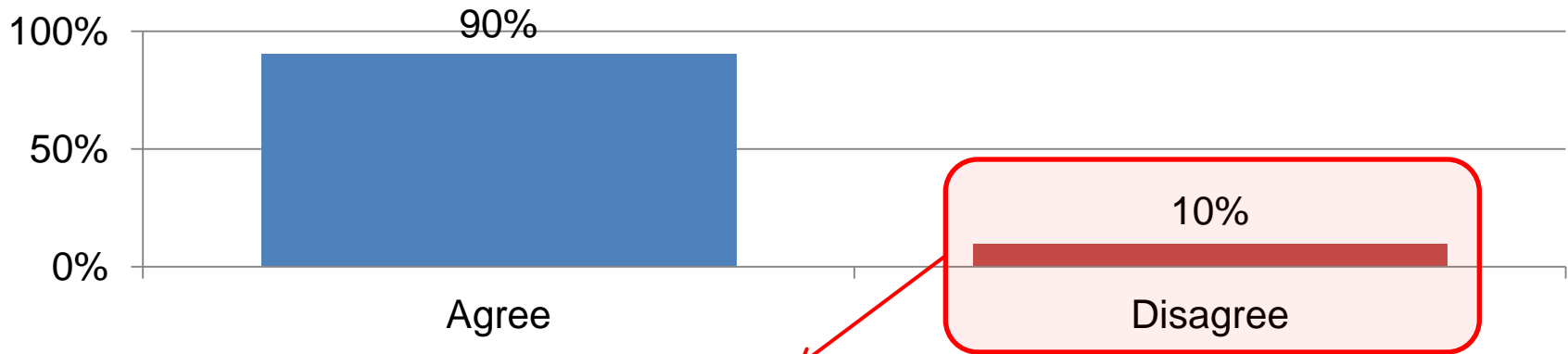
If you disagree, choose all that would apply.

Response Rate: 15% (N=1123) Question Type: Choose many



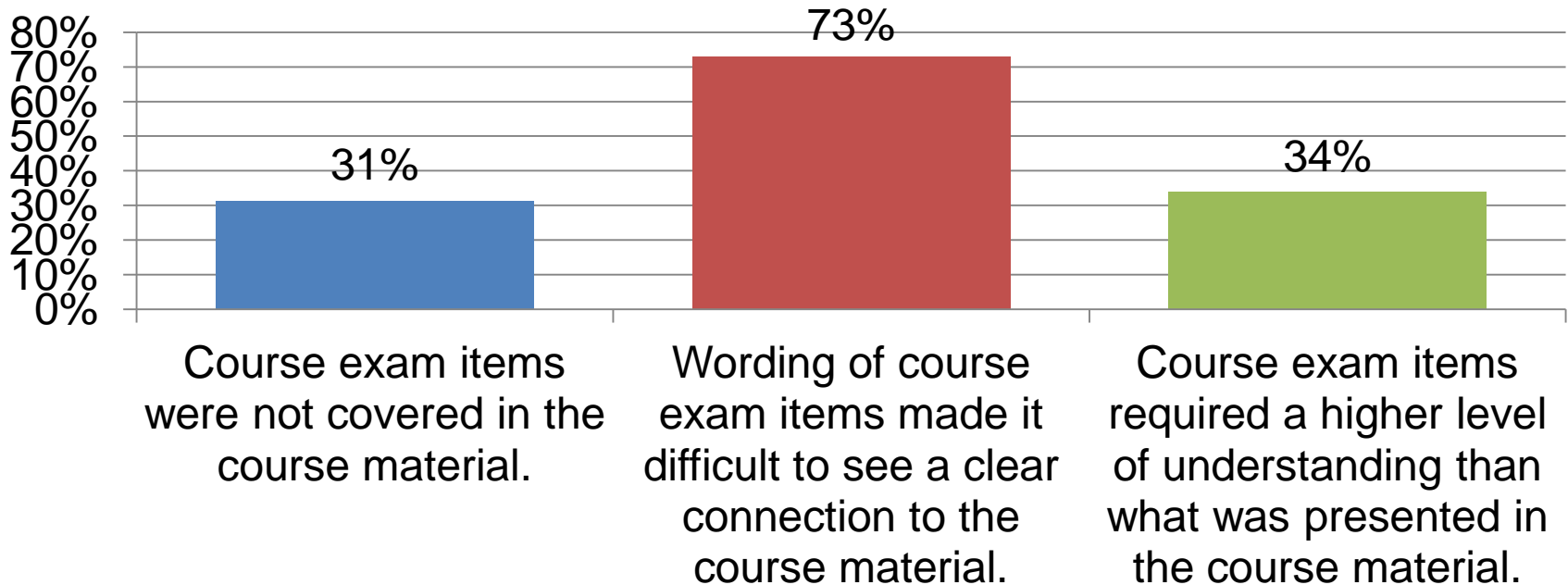
The course materials adequately prepared me for the course examination.

Response Rate: 100% (N=7732) Question Type: Choose one



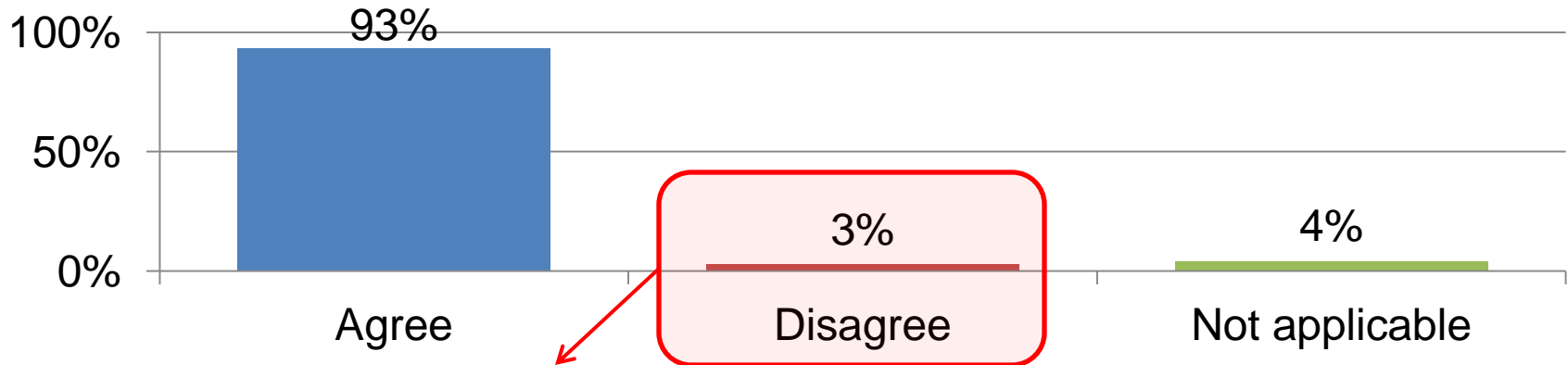
If you disagree, choose all that would apply.

Response Rate: 10% (N=748) Question Type: Choose many



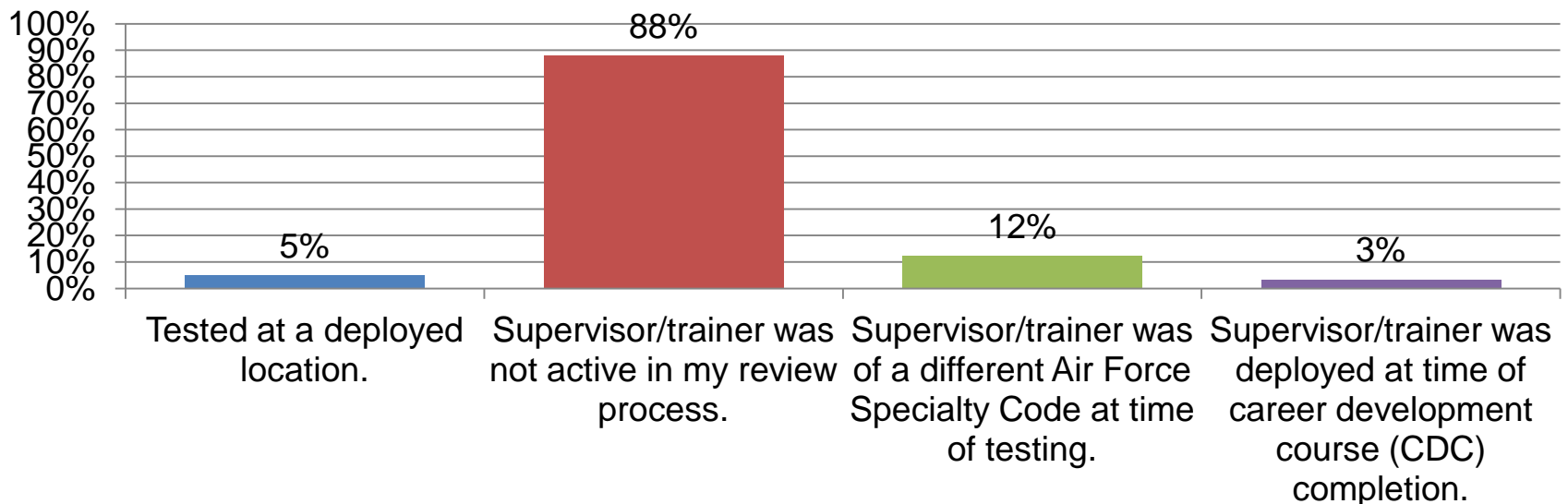
My supervisor/trainer in my organization reviewed my progress and determined my readiness for the course examination.

Response Rate: 92% (N=7084) Question Type: Choose one



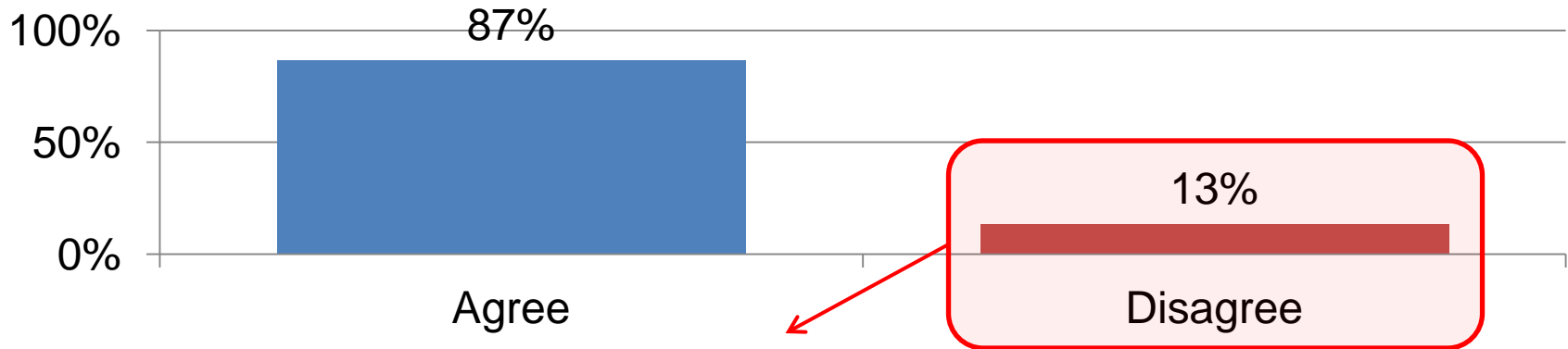
If you disagree, choose all that would apply.

Response Rate: 2% (N=189) Question Type: Choose many



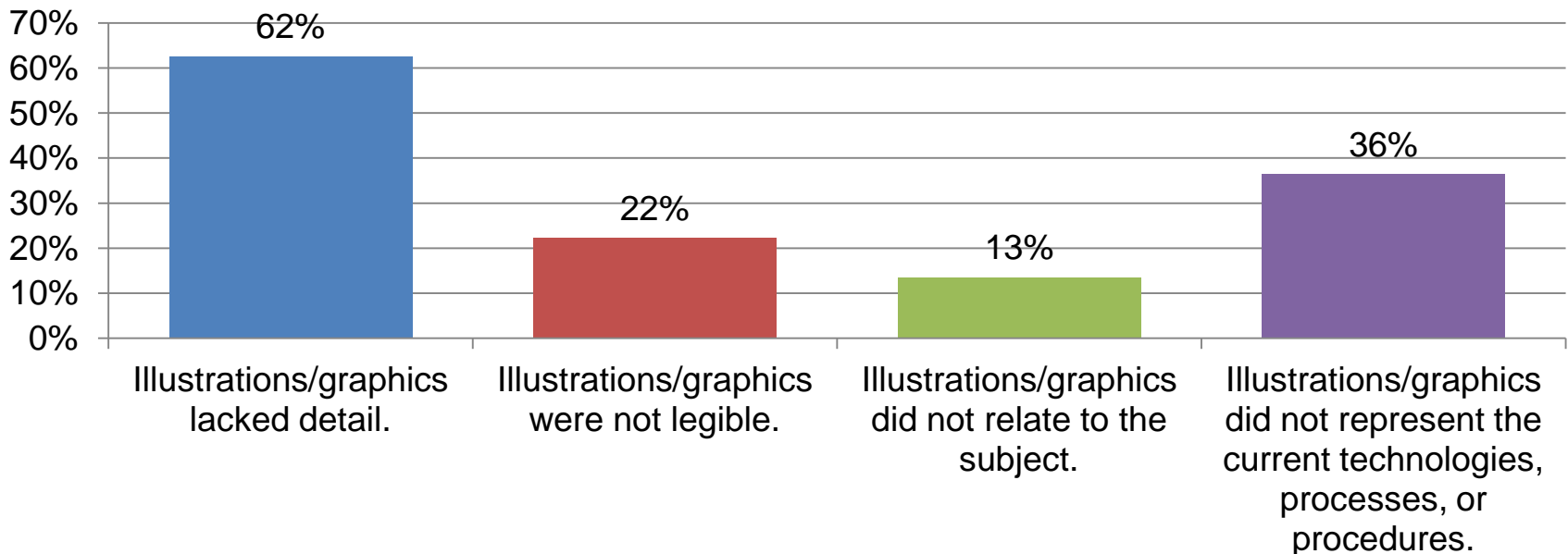
Overall, illustrations/graphics in this course enhanced my learning experience.

Response Rate: 100% (N=7732) Question Type: Choose one



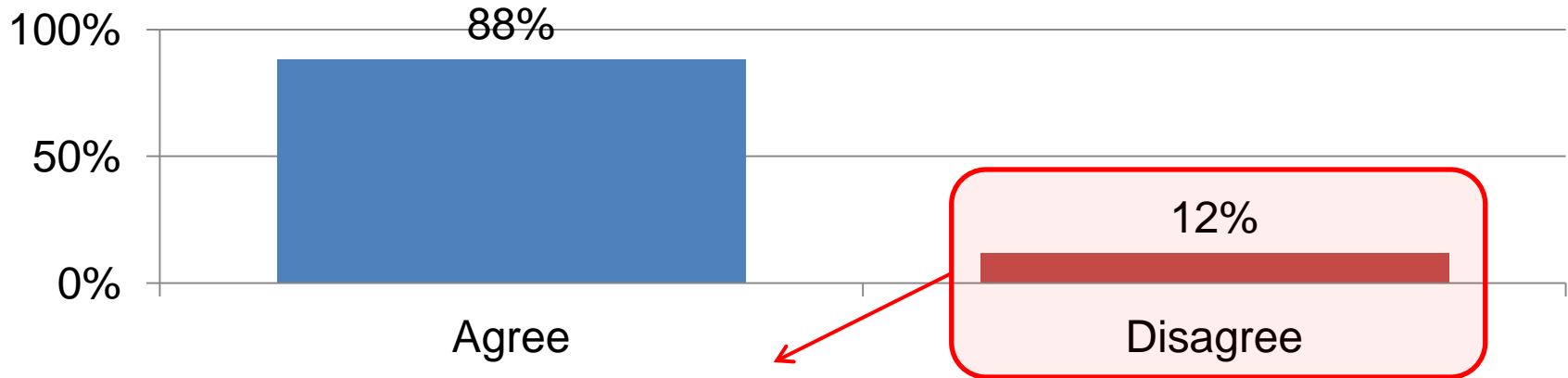
If you disagree, choose all that would apply.

Response Rate: 13% (N=1031) Question Type: Choose many



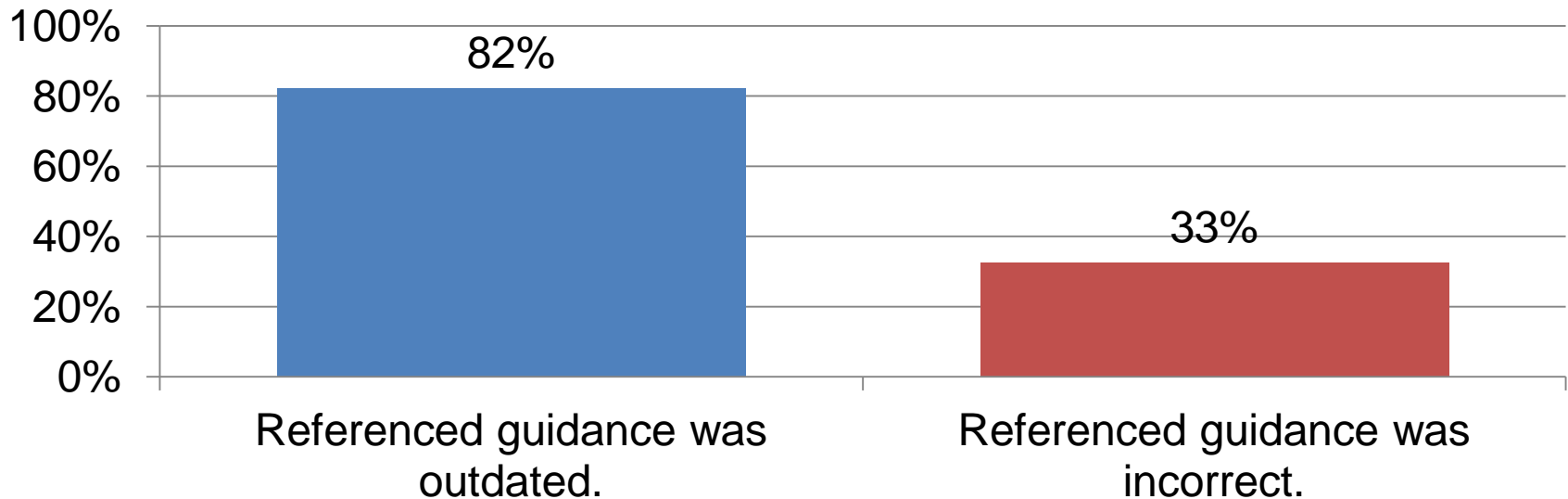
Overall, the course content was technically accurate per up-to-date guidance (directives, technical orders, etc.).

Response Rate: 100% (N=7732) Question Type: Choose one



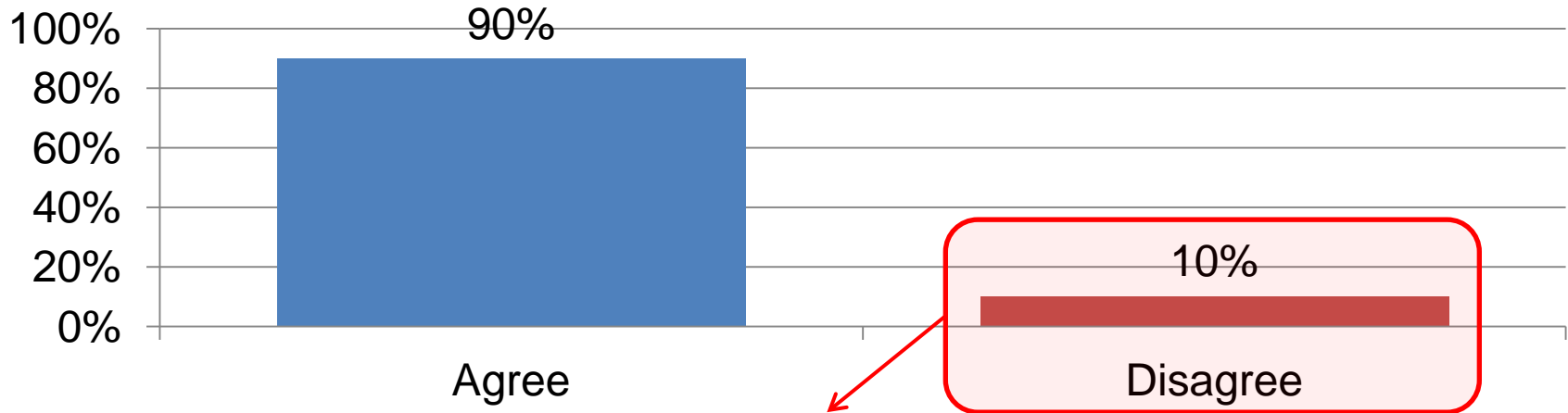
If you disagree, choose all that would apply.

Response Rate: 12% (N=922) Question Type: Choose many



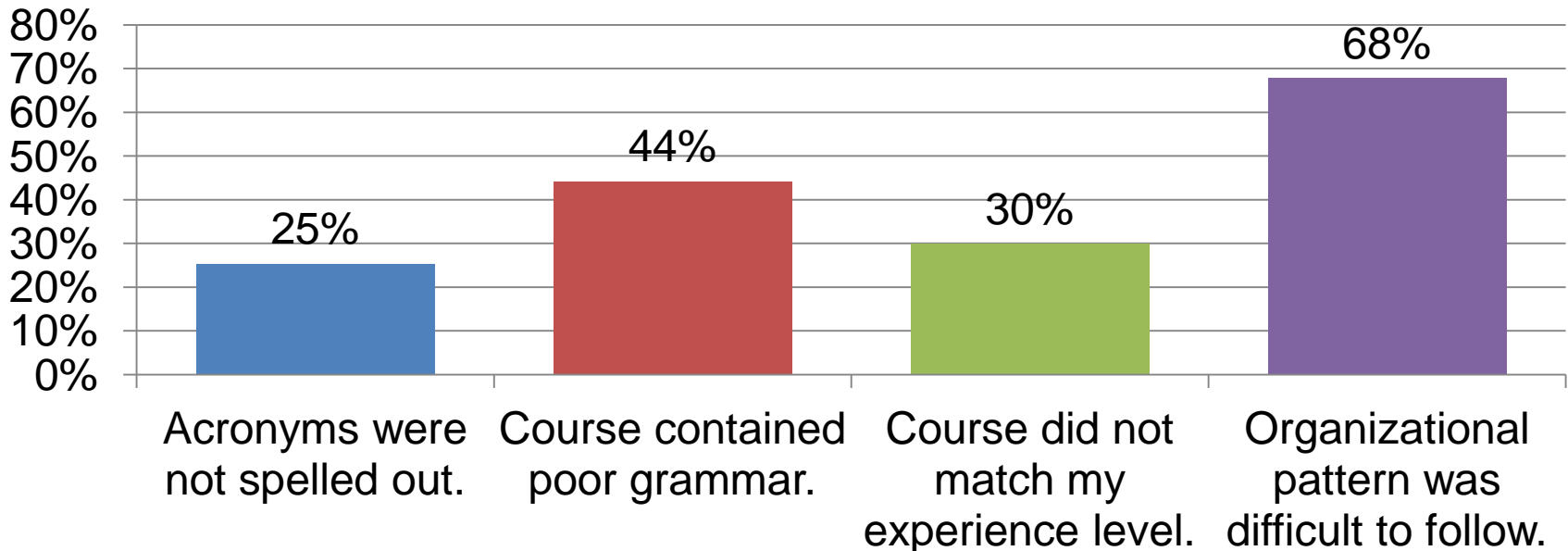
Overall, the readability of this course was appropriate.

Response Rate: 100% (N=7732) Question Type: Choose one



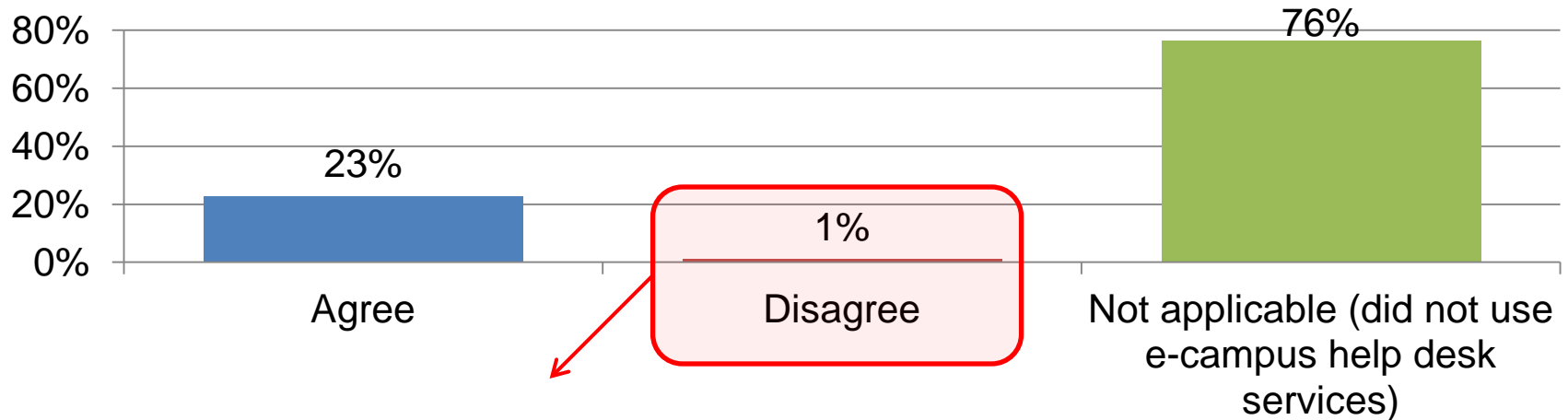
If you disagree, choose all that would apply.

Response Rate: 10% (N=785) Question Type: Choose many



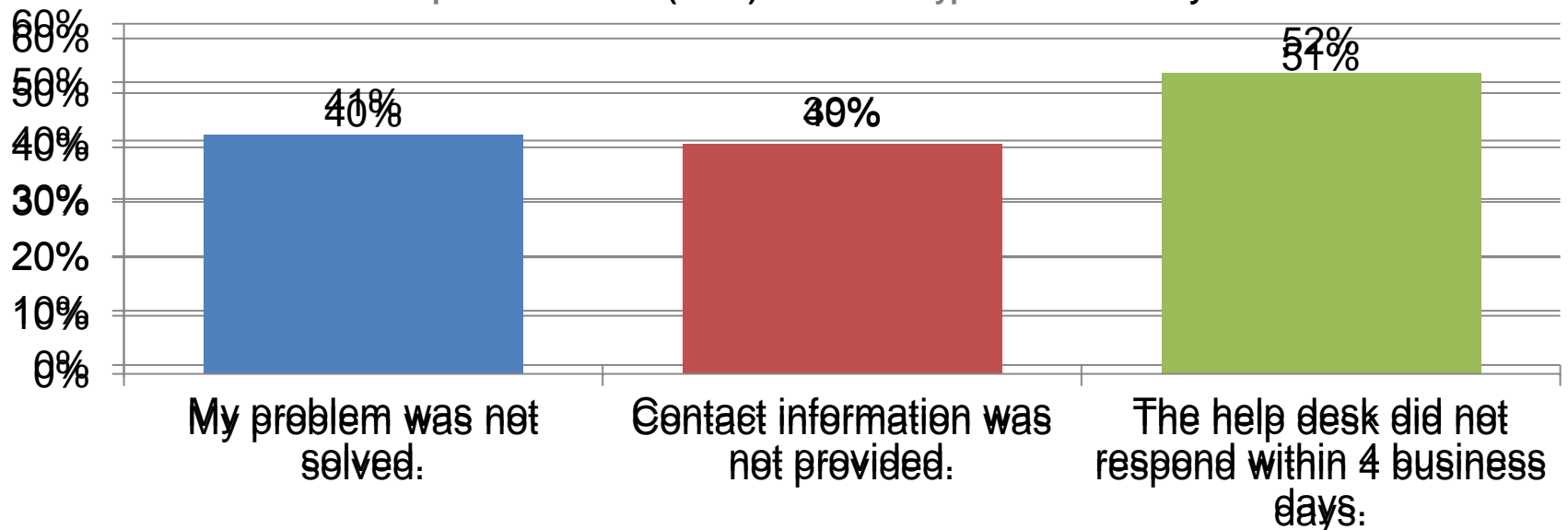
Overall, the Air University e-campus support help desk services were satisfactory.

Response Rate: 100% (N=7732) Question Type: Choose one



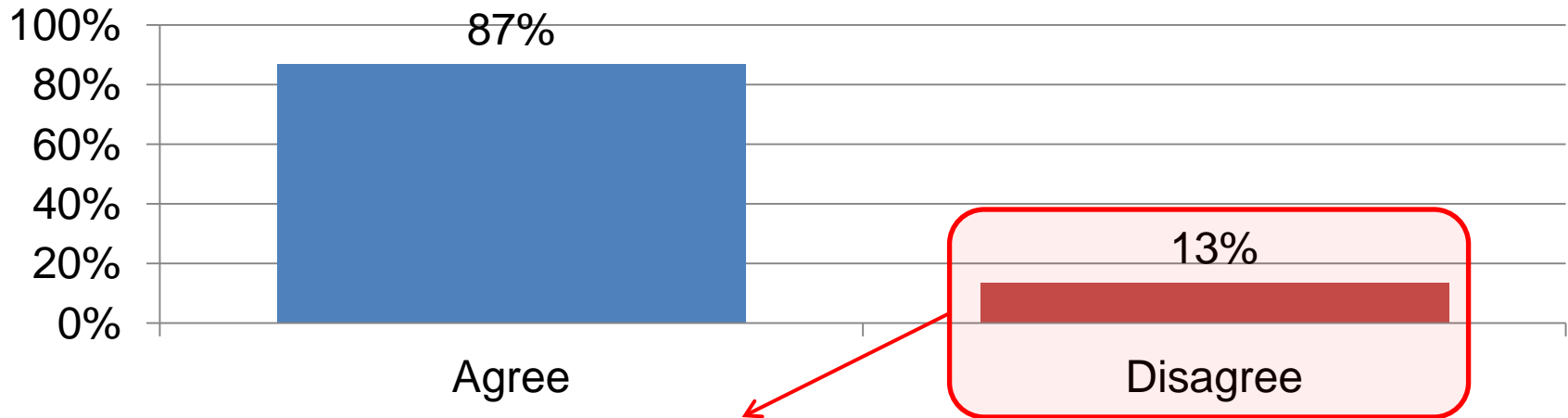
If you disagree, choose all that would apply.

Response Rate: 1% (N=77) Question Type: Choose many



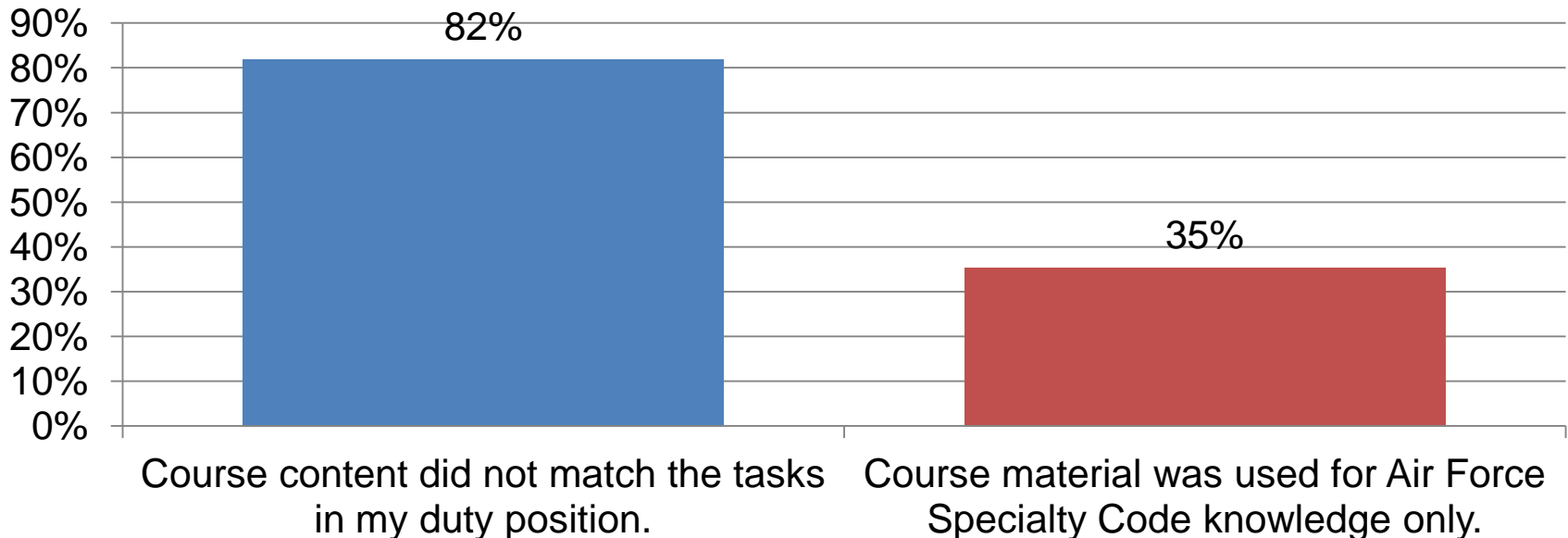
The course improved my career field knowledge.

Response Rate: 98% (N=7571) Question Type: Choose one



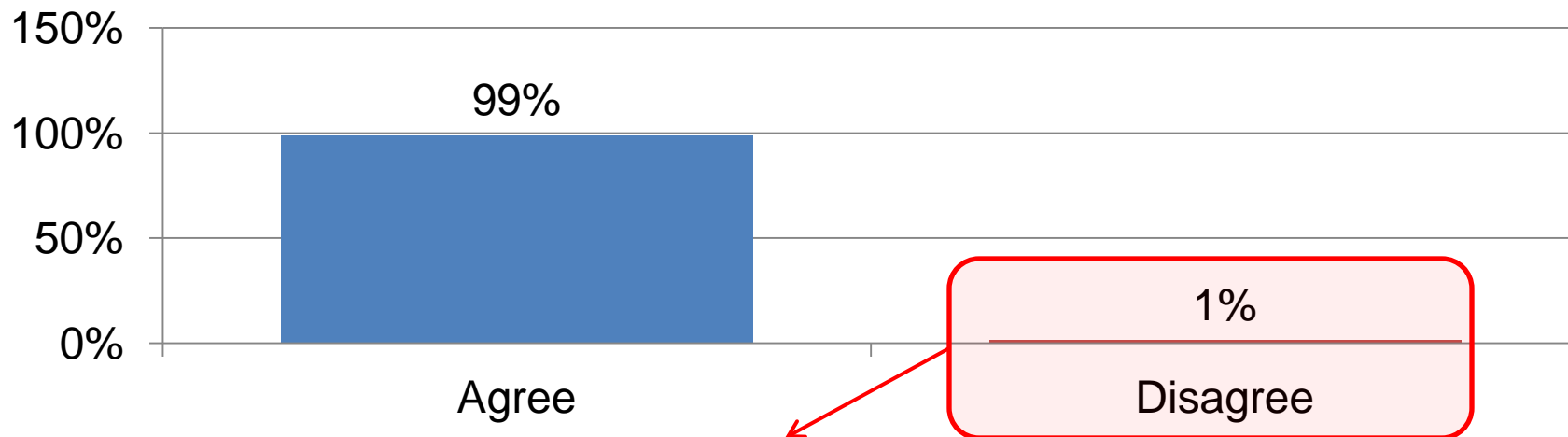
If you disagree, choose all that would apply.

Response Rate: 13% (N=1007) Question Type: Choose many



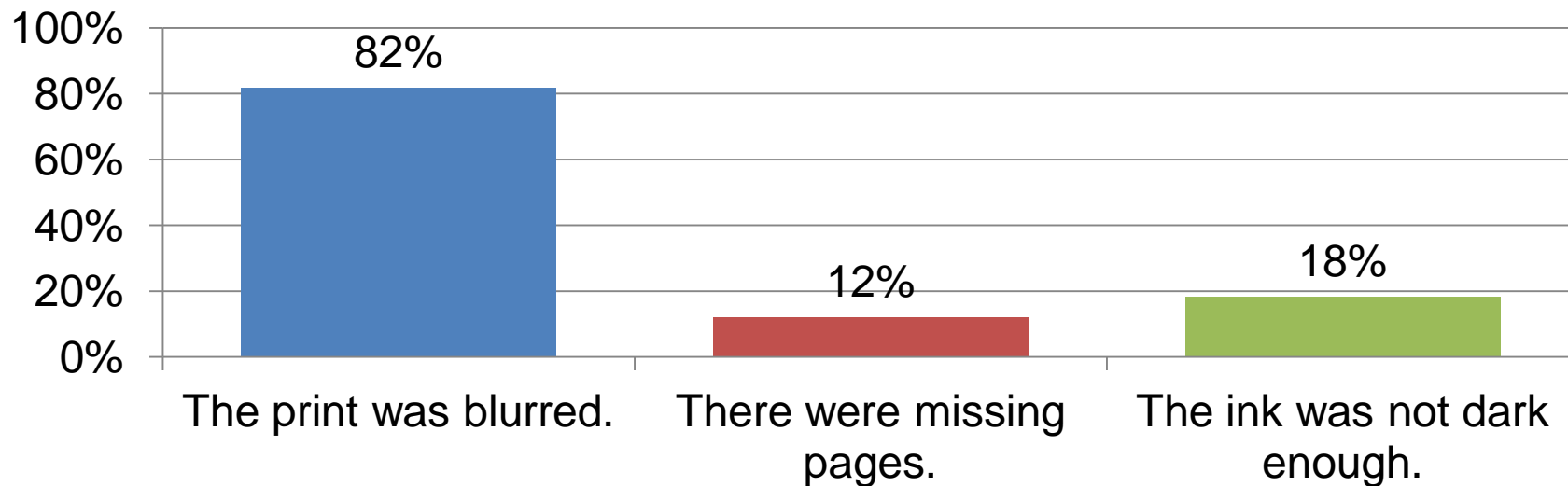
The PRINT quality of the course was satisfactory.

Response Rate: 33% (N=2569) Question Type: Choose one



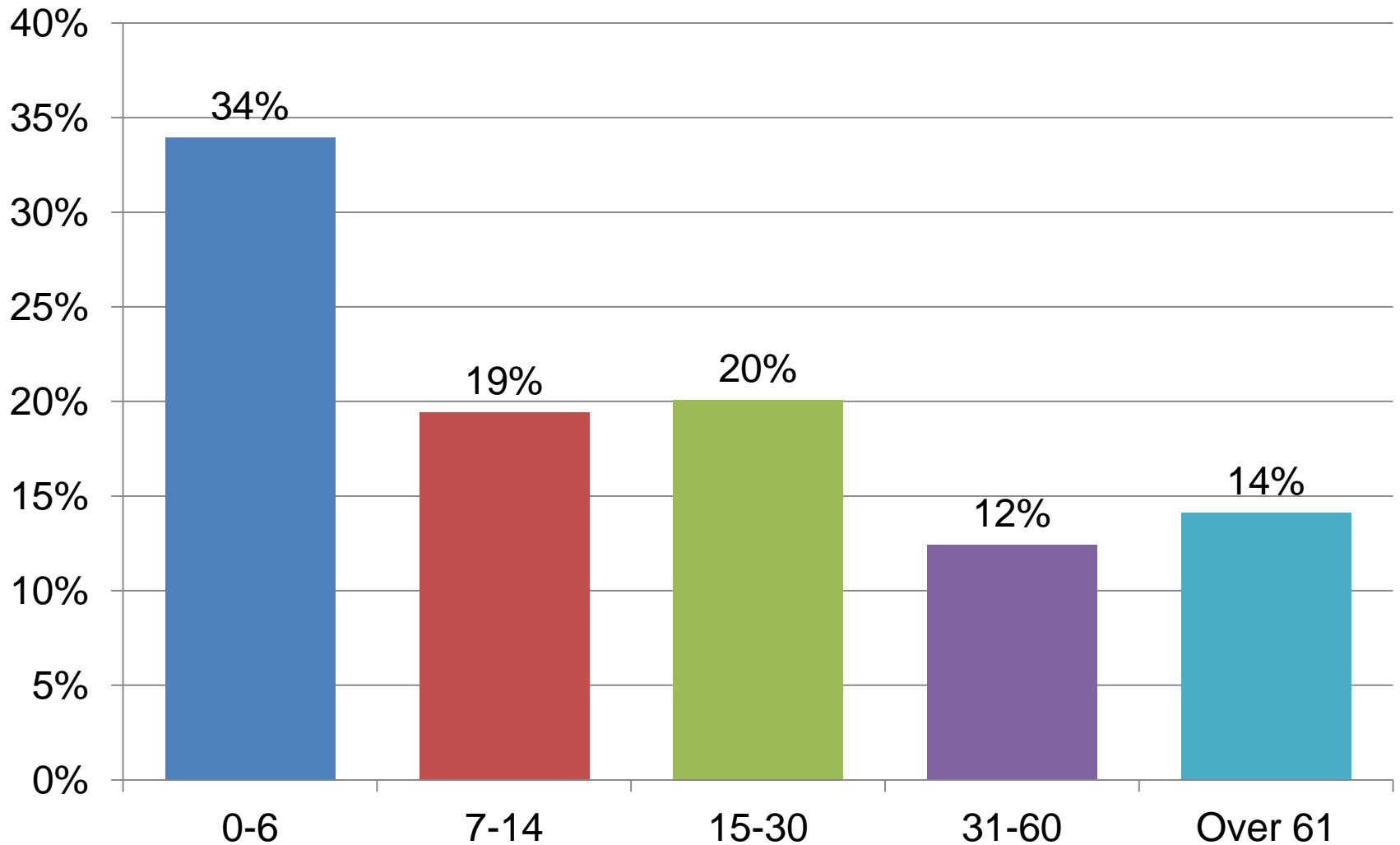
If you disagree, choose all that would apply.

Response Rate: 0% (N=33) Question Type: Choose many



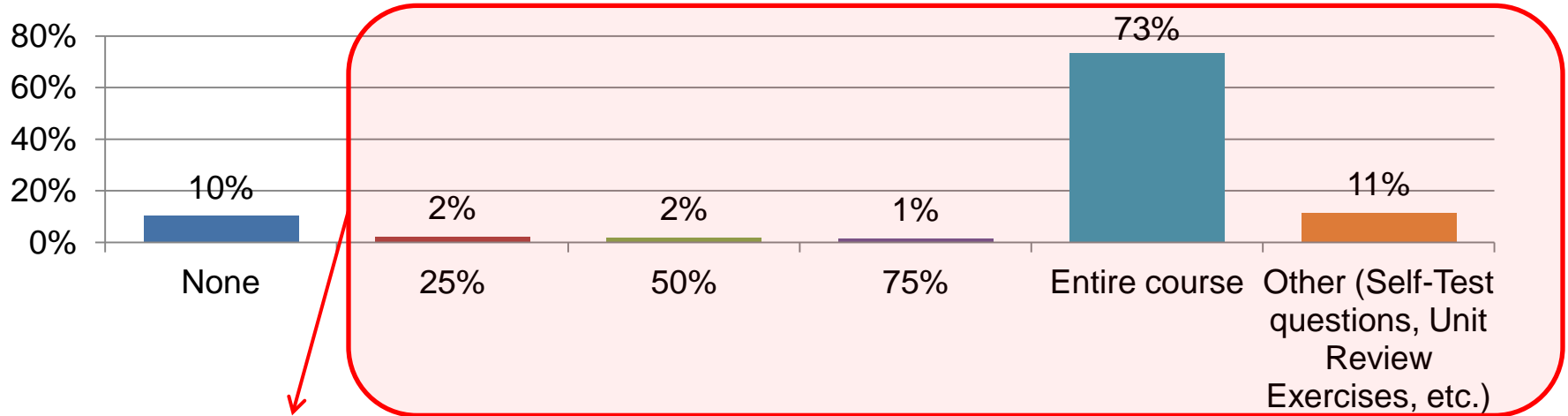
Approximately how many days did it take for you to receive your course materials?

Response Rate: 35% (N=2691) Question Type: Choose one



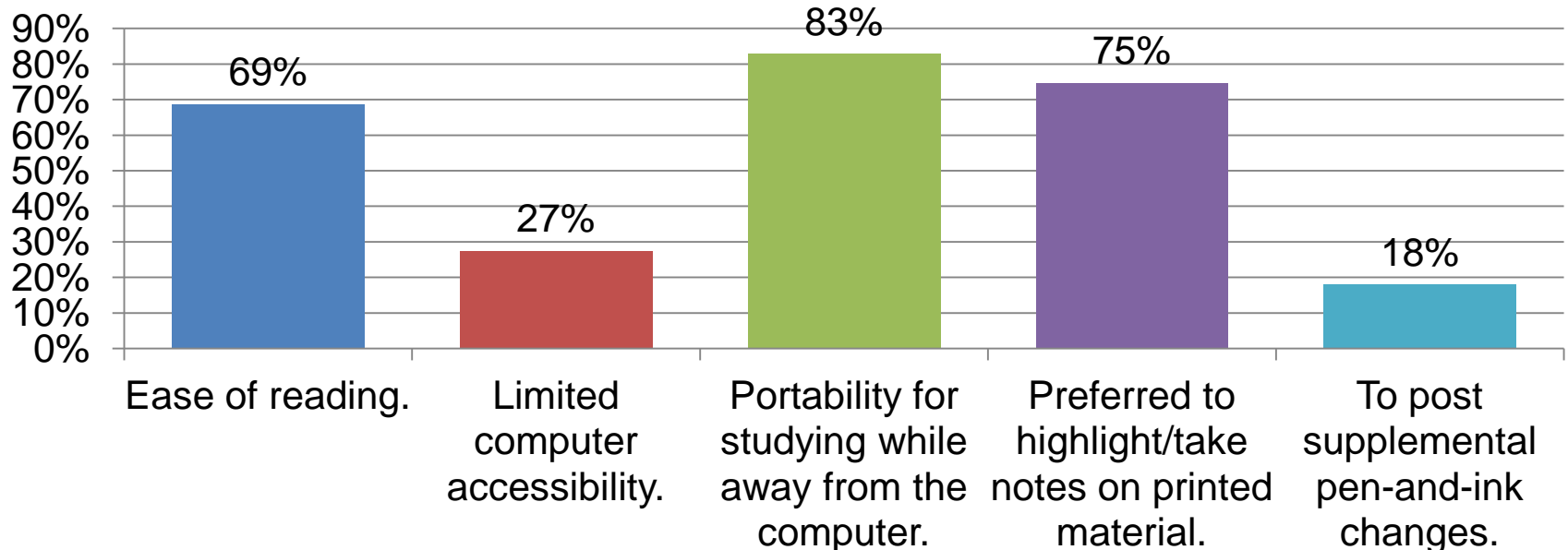
Approximately what percentage of the course did you print?

Response Rate: 67% (N=5163) Question Type: Choose one



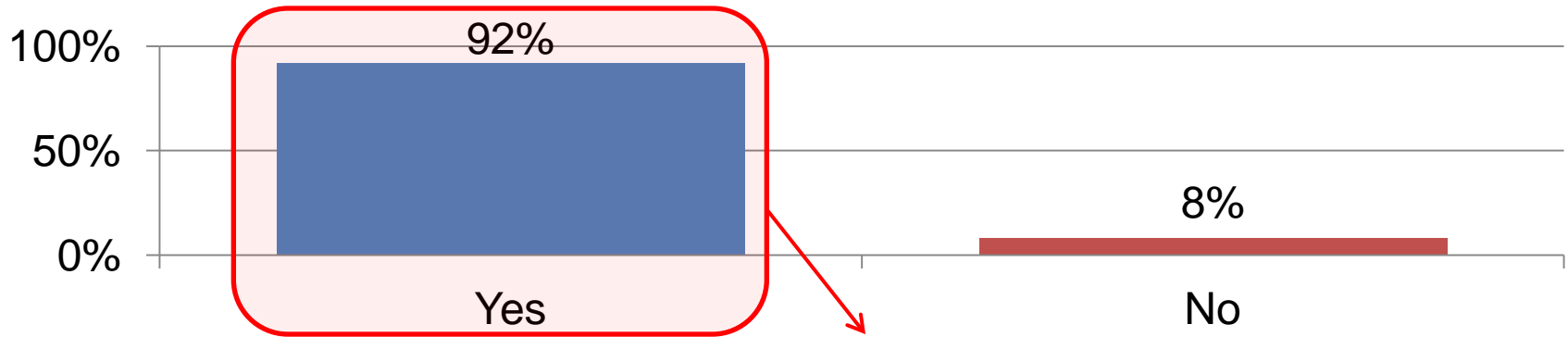
What was your reason(s) for printing the material?

Response Rate: 60% (N=4641) Question Type: Choose many



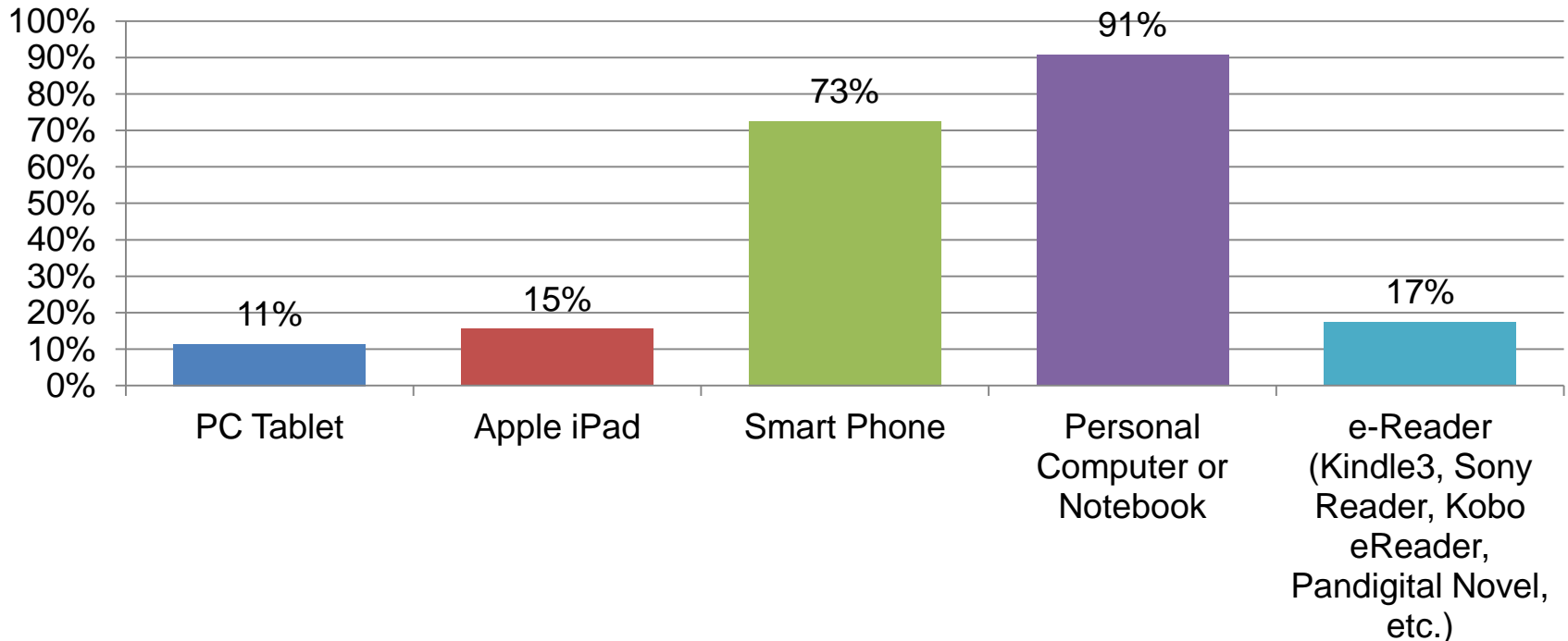
Do you own a personal electronic device?

Response Rate: 100% (N=7732) Question Type: Choose one



If yes, choose all that would apply.

Response Rate: 92% (N=7088) Question Type: Choose many



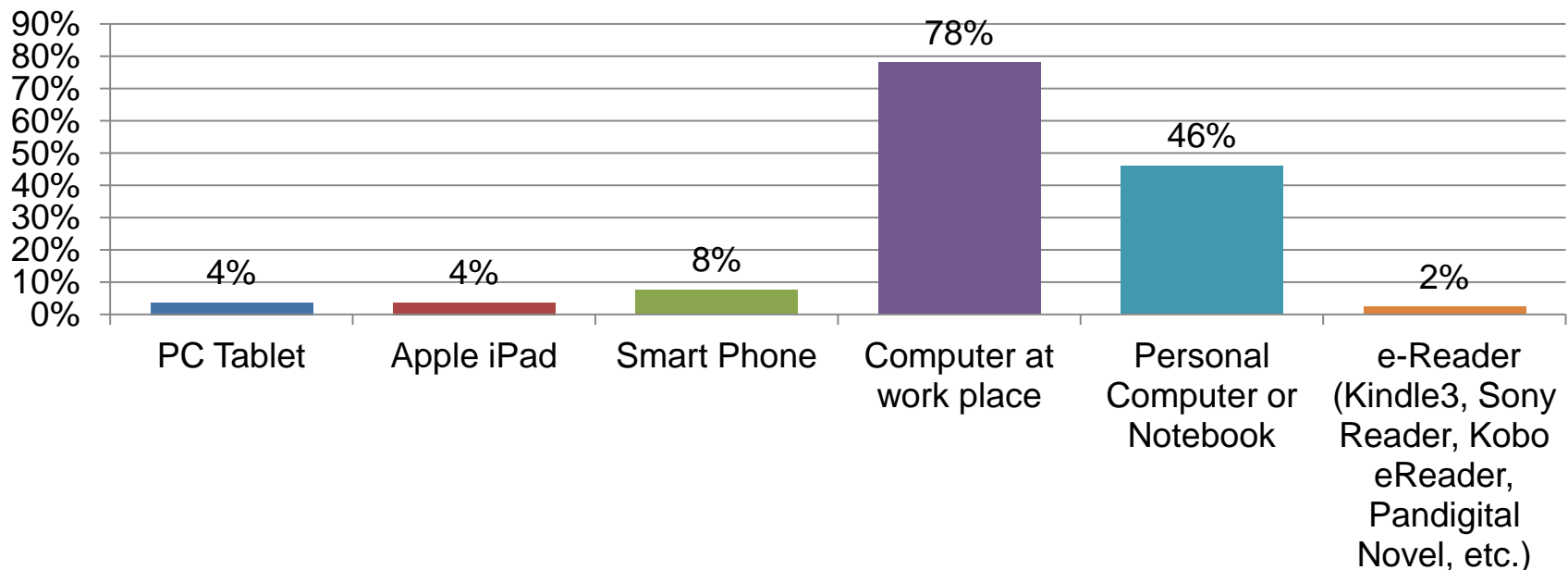
Which type of computer or personal electronic devices did you use to complete your course?

Response Rate: 67% (N=5163) Question Type: Choose many

PC Tablet	190	4%
Apple iPad	189	4%
Smart Phone	390	8%
Computer at work place	4028	78%
Personal Computer or Notebook	2379	46%
e-Reader (Kindle3, Sony Reader, Kobo eReader, Pandigital Novel, etc.)	121	2%

Total Responses

7297



What difficulty, if any, did you experience accessing your course (Internet)?

Response Rate: 65% (N=5041) Question Type: Choose many

Did not understand procedures.	244	5%
Trouble connecting to the website.	560	11%
Limited access to computer at work.	854	17%
Do not own computer for personal use.	120	2%
Problems with the Advanced Distributed Learning System (ADLS).	613	12%
Did not experience any difficulty.	3491	69%
Total Responses	5882	

